# 2025





# **AGA Health Plan**

# EMPLOYEE BENEFITS GUIDE

Enclosed in this book you will find a brief overview of your AGA company benefits for the upcoming year. Please reach out to your HR Manager for additional information.

www.GrocersHealthTrust.com

# TABLE OF CONTENTS

)3	INTRODUCTION
)4	ELIGIBILITY & ENROLLMENT
06	MEDICAL INSURANCE
)9	TELEMEDICINE
10	DENTAL INSURANCE
11	VISION INSURANCE
12	VALUE ADDED PROGRAMS
13	CONTACT INFORMATION



We encourage you to review each section and to discuss your benefits with your family members. This guide is not an employee/employer contract. It is not intended to cover all provisions of all plans but rather is a quick reference to help answer most of your questions. Information presented here does not cover all details and limitations for the plans. Additional information is found in Summary Plan Booklets. You can find these summaries and other plan documents at www.GrocersHealthTrust.com. The legal plan documents and master insurance policies are the final authority in determining

Participation in the plan described does not constitute any contract of

Please see your Summary Plan Description for complete details. We hope this guide will give you a clear explanation of your benefits and help you be better prepared for the enrollment process.

**Alabama Grocers Association** 

## **ELIGIBILITY & ENROLLMENT**

#### WELCOME TO YOUR NEW EMPLOYEE BENEFITS



#### WHO IS ELIGIBLE

You are eligible for benefits if:

- Your employer has completed an AGA participating employer agreement and
- You are a full-time associate working at least 30 hours per week or 130 hours per month



#### EFFECTIVE DATE OF COVERAGE

During the plan year, eligible new hires will be subject to a waiting period determined by the applicable benefit. Most plans will become effective the first of the month following the waiting period. If you enroll in benefits during Open Enrollment, your benefits will be effective April 1st.



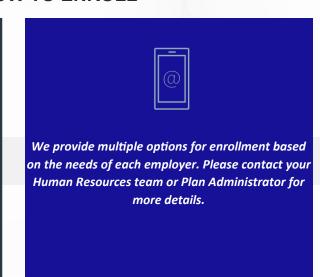
#### WHEN TO ENROLL

Benefit eligible associates have the two following opportunities to enroll in the associate benefits program:

NEW HIRE ENROLLMENT. New hires have thirty days from their date of hire to enroll in AGA's benefit coverages. Most plans become effective first of the month following 30 days. Associates not enrolling during this period must wait until the next open enrollment to elect coverage. If you have questions, please contact your manager.

**OPEN ENROLLMENT.** For the 2025 plan year, AGA's annual open enrollment period will take place beginning February 12, 2025 and will close March 7, 2025. All changes and elections will be effective April 1. For existing participants, no action is required unless you want to make changes or elect a new line of coverage. Your 2024 benefit elections will automatically rollover to the 2025 plan year.

#### **HOW TO ENROLL**





## **ELIGIBILITY & ENROLLMENT**

#### WELCOME TO YOUR NEW EMPLOYEE BENEFITS

#### WHEN YOU CAN MAKE CHANGES

AGA benefits plan year is from April 1 to March 31. Generally, you can only change your benefit choices during the annual Benefits Enrollment period.

You are also allowed to make benefit changes if you have an IRS "Qualifying Event" during the year, which includes:

- Marriage or Divorce
- Birth, adoption or placement for adoption of an eligible child
- Death of your spouse or covered child
- Change in your spouse's work status that results in cancellation of your benefits
- Your dependent child is no longer eligible
- Loss of coverage through a parent's plan
- · Becoming eligible for Medicare or Medicaid during the year

If you have a life event change, you must submit notification to your manager within 30 days of the qualifying event. Depending on the type of change, you may need to provide proof documentation (for example, a marriage license or birth certificate). Ifyou do not submit notification within 30 days, you will have to wait until the next annual Open Enrollment period to make benefit changes.

#### WHEN COVERAGE ENDS

Benefits end on the last day of the month in which your employment ends, or when you cease to meet eligibility guidelines.



## **MEDICAL INSURANCE BLUE CROSS BLUE SHIELD OF ALABAMA**

AGA is proud to offer three medical plan options in 2025, all utilizing the Blue Cross and Blue Shield of Alabama Custom 5000 Plan. We call this our Silver Plan. We also offer a Premier Plan, which couples the Blue Saver 5000 with a Secondary Medical Plan. We will also be offering a new medical option in 2025 called our Value Plus option. This plan will provide a mid-level benefit between our Silver option and Premier option. More details can be found below. Both plans utilize the full BCBS Preferred Provider Organization network.

All plans use the BCBS network of providers who have agreed to charge discounted rates to plan members. The amount you pay for health care will vary depending on whether or not you use in-network providers and facilities. You always have the choice to go to any provider, but you'll pay less if you stay within the Blue Cross Blue Shield of Alabama network.

	PREMIER PLAN	VALUE PLUS PLAN	SILVER PLAN
	IN-NETWORK	IN-NETWORK	IN-NETWORK
Deductible Individual Family Coinsurance	\$500 \$1,000 20%	\$2,000 \$4,000 20%	\$5,000 \$10,000 20%
Out-of-Pocket Max. Individual Family	\$2,500 \$5,000	\$4,000 \$8,000	\$7,000 \$14,000
Inpatient Services Inpatient Facility	20% Coinsurance	20% Coinsurance	20% Coinsurance
Emergency Room	20% Coinsurance	20% Coinsurance	20% Coinsurance
Physician Office Visits Preventive Care Primary Care Specialist Office	100% Covered \$35 Copay \$50 Copay	100% Covered \$35 Copay \$50 Copay	100% Covered \$35 Copay \$50 Copay
Outpatient Services Outpatient Surgical	20% Coinsurance	20% Coinsurance	20% Coinsurance
Diagnostic X-Ray Lab	20% Coinsurance	20% Coinsurance	20% Coinsurance
Mental Health / Substance Abuse	20% Coinsurance	20% Coinsurance	20% Coinsurance
Prescription Drug Tier 1 Tier 2 Tier 3 Tier 4	\$15 Copay \$60 Copay \$100 Copay \$425 Copay	\$15 Copay \$60 Copay \$100 Copay \$425 Copay	\$15 Copay \$60 Copay \$100 Copay \$425 Copay

ME	DICAL MONTHLY F	PREMIUMS	
	PREMIER PLAN	VALUE PLUS	SILVER PLAN
Single	\$733.67	\$701.99	\$658.93
Employee + Spouse	\$1,467.24	\$1,397.54	\$1,302.81
Employee + Child	\$1,345.99	\$1,287.38	\$1,207.72
Family	\$2,079.60	\$1,982.97	\$1,851.64

## **MEDICAL INSURANCE**

MEDICAL PLAN OVERVIEW

#### **MEDICAL INSURANCE BASICS**

#### DEDUCTIBLE

The amount you pay for covered health care services before your insurance plan starts to pay.

#### CO-INSURANCE

The percentage of costs of a covered health care service you pay after you have paid your deductible (20% for example).

#### OUT-OF-POCKET MAXIMUM

The most you have to pay for covered services in a plan year. After you spend this amount on deductibles, copayments, and coinsurance, your health plan pays 100% of the costs of covered benefits for the remainder of the year.

#### WHICH PLAN IS RIGHT FOR ME?

#### PREMIER PLAN

The premier plan provides a higher level of benefit coverage. While the premium is also higher, it is for good reason. When you elect the premier plan you are automatically enrolled in secondary medical coverage. Secondary medical coverage provides a layer of additional insurance protection designed to significantly lower your overall out of pocket costs. This plan may be the best fit for you and your family if you anticipate regularly using the plan or historically have various medical expenses throughout the year.

#### VALUE PLUS PLAN

New for 2025, the Value Plus plan balances cost and coverage. It includes a MedPlus secondary policy with a \$2,000 deductible and \$4,000 out-of-pocket max, offering more benefits than the Silver plan but lower premiums than the Premier plan.

#### SILVER PLAN

The silver plan provides a basic level of insurance coverage. The cost of the plan is less because the overall benefit has much higher deductible and overall out of pocket costs. This plan may be the best fit for you and your family if your goal is to have protection against a catastrophic and unexpected medical expense and do not historically have medical expenses.



## **MEDICAL INSURANCE**

#### SECONDARY MEDICAL PLAN OVERVIEW

#### WHAT IS SECONDARY MEDICAL?

You are automatically enrolled in secondary medical coverage when you elect the Premier or the Value Plus Medical Plan coverage option through the AGA. Secondary medical coverage provides additional protection by allowing coverage for various eligible medical expenses that you would traditionally pay out of pocket for. There is no separate network or medical review for the Secondary Medical policy. You will have access to the same full network of BCBS providers

Eligible Secondary Medical Expenses include (but are not limited to):

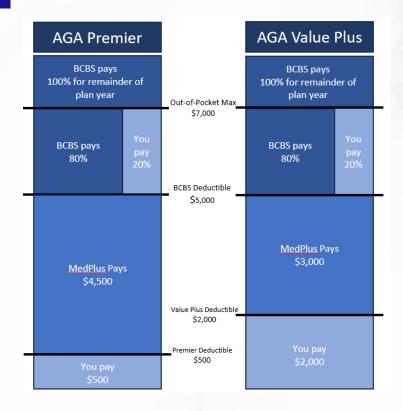
- Diagnostic tests (such as lab work)
- Hospital charges (facility & physician)
- MRI's, X-rays, Chemotherapy, Radiation, etc.
- Ambulance transportation

- Emergency Room expenses
- Procedures performed at an outpatient facility
- Other covered services (Physical Therapy, Chiropractic care, etc.)
- Mental, Nervous & Substance Abuse

#### **HOW THE PLAN WORKS**

- By electing the Premium Medical Plan, you will be responsible for covering your first \$500 in eligible medical expenses.
- Your secondary coverage plan will then step-in to pay the next \$4,500 of you BCBS deductible (Excluding copays - as they do not apply to the deductible).
- Once your Secondary Medical plan has paid out the maximum \$4,500 benefit, you will only have responsibility for an additional out of pocket amount of \$2,000 in medical expenses. (Up to this point you will have only paid your \$500 deductible)
- Once you have met your total \$2,500 out-of-pocket maximum, your BCBSAL plan will pay 100% for covered medical expenses for the rest of the year (including copays)!

**Please Note:** Secondary coverage does not cover office visits, prescription drug co-pays or home-health services. \*Example shown reflects single coverage.



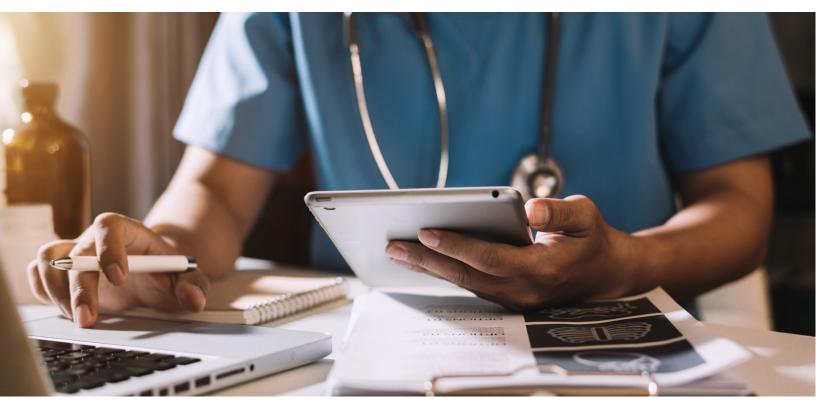
## USING YOUR BENEFITS—NEW MEDPLUS ID CARD

Members will receive ID cards for both Blue Cross Blue Shield of Alabama and MedPlus. When visiting a medical provider or any other healthcare facility, you will provide **both** insurance cards for proper claims processing.





## **TELEMEDICINE DOCTOR ON DEMAND**



Telephone and online video consultations are available for all associates & family members enrolled in medical coverage.

You've got access to top doctors and therapists 24/7/365 with Doctor on Demand by Included Health. Get treatment for 90% of all common ER complaints, from common colds to uncommon rashes. Plus, connect with a therapist or psychiatrist whenever and wherever you're comfortable. To enroll in Doctor on Demand, download the app and activate your account. Once active choose a doctor and connect face-to-face to get help with all your health needs, mental and physical. You can also call 800-997-6196 to schedule an appointment!

Doctor on Demand only charges an office visit copay of \$45 per visit!



#### WHAT DOCTOR ON DEMAND **TREATS:**

Sinus problems **Urinary tract infection** Pink eye Allergies / congestion Flu / cold / cough / ear infection



#### WHEN TO USE **DOCTOR ON DEMAND:**

Non-emergency medical assistance Physician unavailable After normal hours of operation On vacation / out-of-town Short-term prescription refill Second medical opinions

# DENTAL INSURANCE CANOPY DENTAL

AGA is pleased to announce dental enhancements in 2025. We will be offering Canopy dental, an Alabama based carrier who uses the Southland network. Your dental plan provides coverage to help with the cost of many dental services including routine cleanings, x-rays, restorative and prosthetic services. The plan includes an extensive network of dental providers. Maximize your benefits by selecting an in-network dentist to save more on all covered services and avoid balance billing.

CANOPY DENTAL INSURANCE		
	DENTAL ENHANCED PLAN	DENTAL BASIC PLAN
BENEFITS	IN-NETWORK	IN-NETWORK
Annual Maximum per Individual	\$2,000	\$1,500
Type I – Diagnostic & Preventive Exams, Cleanings, Flouride Treatment, Space Maintainers, X-Rays, Sealants	100%	100%
Type II – Basic Services Fillings, Simple Extractions, General Anesthesia, Oral Surgery, Endodontics	90%	80%
Type III – Major Services Crowns, Inlays, Onlays, Bridges, Dentures, Periodontic, Implants, TMJ	60%	50%
Type IV – Orthodontic Services	50% (Child)	50% (Child)
Calendar Year Deductible Applies to: Individual Family	\$25 single \$75 family	\$50 single \$150 family
Lifetime Orthodontia Maximum	\$2,000	\$1,000

DE	NTAL INSURANCE MONTHLY PREMIU	M
COVERAGE TIER	ENHANCED PLAN	BASIC PLAN
Single	\$38.00	\$31.00
Employee + Spouse	\$75.00	\$60.00
Employee + Child	\$94.00	\$58.00
Family	\$142.00	\$108.00

## **VISION INSURANCE**

### **CANOPY VISION (VSP)**

In 2025, AGA will also be offering vision through Canopy. Canopy uses the VSP network. Receive the maximum benefits and pay less out-of-pocket by visiting an in-network provider. The network includes provider access points nationwide. A comprehensive vision exam is available every 12 months and you may purchase eyewear in the form of an eyeglass frame and lenses, or contact lenses.

	VISION INSURANCE	
CLASS DESCRIPTION	IN-NETWORK	OUT-OF-NETWORK
Eye Examination  Comprehensive exam of visual functionsand prescription of corrective eye wear.	\$10 Copay	\$45 Allowance
Contact Lens Evaluation and Fitting Elective Medically Necessary	Up to \$60 Copay \$130 Allowance Covered in full	Not Covered \$105 Allowance \$210 Allowance
Materials / Eye wear Single Vision Eyeglass Lenses Lined Bifocal Eyeglass Lenses Lined Trifocal Eyeglass Lenses Lenticular Eyeglass Lenses	\$10 Copay \$10 Copay \$10 Copay \$10 Copay	\$30 Allowance \$50 Allowance \$60 Allowance \$100 Allowance
Frame Allowance Standard Frame	\$130 Allowance + 20% off balance	\$70 Allowance
Lens Upgrades PolyCarbonate (single vision/multi-vision) Anti-Reflective (single vision/multi-vision) Scratch Resistant (single vision/multi-vision) Transitions / Photochromic (single vision/multi-vision)	\$31 / \$35 \$41 / \$41 \$17 / \$17 \$75 / \$75	Not Covered Not Covered Not Covered \$70 Allowance
Progressive Lens Standard Multi-Vision Premium Multi-Vision Custom Multi-Vision	No-Copay \$95-\$105 \$150-\$175	Not Covered
Laser Vision Correction	15% off Laser C	Correction

VISION INSURANCE MONTHLY PREMIUM		
COVERAGE TIER	RATE	
Employee Only	\$11.23	
Employee + Spouse	\$15.56	
Employee + Child(ren)	\$15.80	
Employee + Family	\$23.03	

## VALUE ADDED PROGRAMS

#### **BLUE CROSS BLUE SHIELD OF ALABAMA**

Blue Cross members have access to electronic newsletters and personalized health tools such as health trackers and assessments. Additionally, Blue Cross offers a number of support tools and resources to help you and dependents take charge of your healthcare. Login to your myBlueCross portal to learn more.

# BLUECARE HEALTH ADVOCACY

Your BlueCare Health Advocate serves as a coach and advisor to you and your covered dependents. Find out what your Health Advocate can do for you by calling 1-888-759-2764 today!

# MY HEALTH ASSISTANT PROGRAMS

These web-based health courses offer step-bystep assistance to help you change unhealthy behaviors and make better choices. Areas of focus include nutrition, exercise, weight management, tobacco cessation, emotional health and stress management.

# PERSONAL HEALTH RECORD

The Personal Health Record allows you to keep your health information in one secure, central location. Information can be entered manually, and automatically added from two years of processed claims. Health Trackers allow you to chart your personal health over time.

# CHRONIC CONDITION MANAGEMENT

Chronic Condition Management incorporates a holistic, personalized approach to managing your healthcare. This telephone-based program assists members with Asthma, Coronary Artery Disease, COPD, Diabetes and Heart Failure. The main goal is to help you stay healthy. Talk to a Chronic Condition Management health professional at 888-841-5741.

#### **BABY YOURSELF® MATERNITY PROGRAM**

Expecting mothers can receive telephone or e-mail support from an experienced registered nurse throughout pregnancy. The Baby Yourself app provides additional information, trackers and easy access to your nurse through one-button dialing. Once your baby arrives, the Lactation Program provides encouragement and information designed to improve the well-being of infants and their families. You can enroll once you learn you are pregnant. Call 1-800-222-4379 to enroll or visit <a href="www.bcbsal.org/web/health/baby.html">www.bcbsal.org/web/health/baby.html</a>.

To access your wellness tools, visit AlabamaBlue.com/mybluewellness.

#### **BLUE365 DISCOUNT PROGRAM**

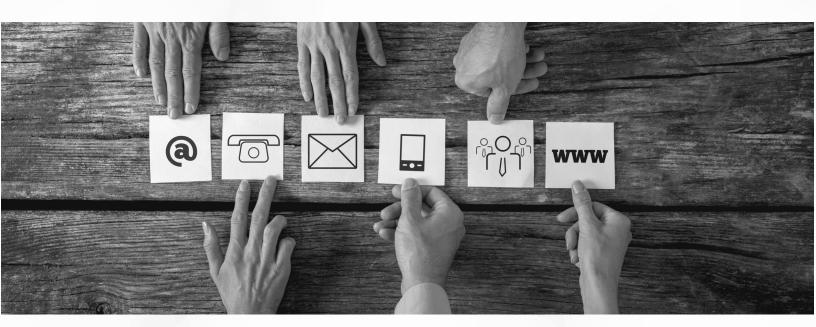
Take advantage of healthy deals and discounts exclusively for BlueCross members. With discounts on fitness gear, healthy eating options, personal care and more saving is easy. Visit AlabamaBlue.com/Blue365 to learn more.

#### **FITNESS YOUR WAY**

Whether your goals are physical, such as losing weight and maximizing energy, or emotional like dealing with stress and improving your mood, Fitness Your Way can help you meet your goals, on your budget. Sign up with a \$29 enrollment fee and pay just \$29 per month, plus local tax. You can visit any participating fitness location—anytime, anywhere — as often as you like. To sign up, visit AlabamaBlue.com/Blue365.

# **CONTACT INFORMATION**

**CONTACT LIST FOR YOUR EMPLOYEE BENEFITS** 

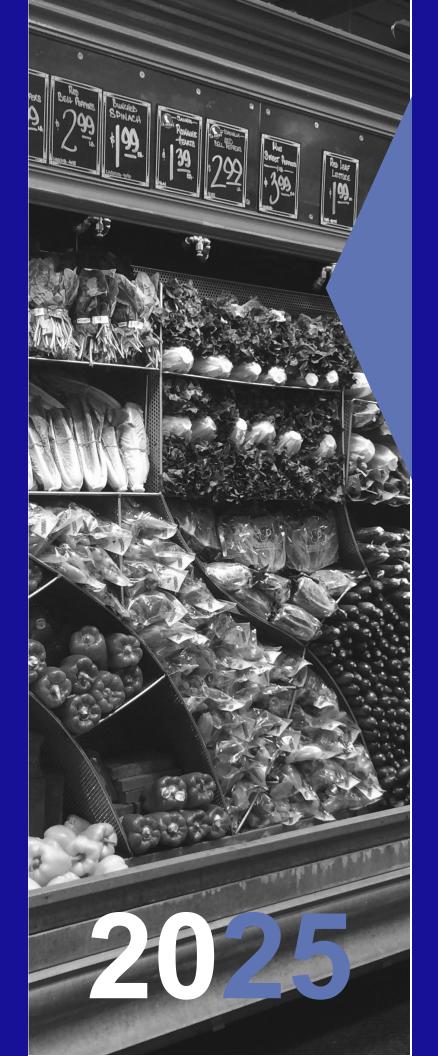


	CONTACT INFO	DRMATION	
BENEFIT	PROVIDER	PHONE	WEBSITE/EMAIL
Medical	Blue Cross Blue Shield of Alabama	800.292.8868	bcbsal.org
Secondary Medical	MedPlus	601.987.9505	Medplus.veriben.net
Dental	Canopy Dental	205.451.0444	canopyinsurancecorp.com
Vision	Canopy (VSP)	205.451.0444	canopyinsurancecorp.com

# **NOTES**USE THIS PAGE FOR INFORMATION YOU FIND HELPFUL

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